Audio transcript

What we want is for everyone to have access to high quality training that builds competence and confidence. We want people to feel ready for the role that they fill and the challenges that they're going to face.

Training, learning, development... These words all mean different things to each of us, and our past experiences shape our thinking, our behaviour and our future choices.

What we understand is that learning is "hard fun", and having access to great training means providing opportunities to challenge people to generate emotional responses, to support them to explore new ideas, make connections and to problem solve. And we live for those "Aha!" moments, and that can happen in lots of different ways, at different times for different reasons. That's human.

As a team of designers and developers we share a core set of values.

We encourage flexibility in how we think and design things, because people and organisations need different things. We need to make things work for everyone and include everyone.

We put a lot of effort into developing and maintaining relationships with the people we work with. Being honest, transparent and respectful is really important to us. Being able to communicate effectively - it's crucial for understanding different points of view, solving problems, and creating the best learning experiences we can.

We are all lifelong learners here, and we want that for others as well. Finding opportunities to encourage others, create linkages to next steps, and helping people reframe their thinking to see themselves as successful learners and curious people – it's important not just for themselves, but for their organisations and our wider industry.

Most importantly, is what our name stands for. Brio. If you look it up in a dictionary, it means to act with vivacity, spirit, energy, enthusiasm, zest, confidence... and that's us, we have passion. Our team has this magic blend of industry experience and enthusiasm. It helps us create great training, and we think everyone deserves that.